



359 Pandora Avenue West
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www.oakleyalarms.ca

Oakley Alarms Response to COVID-19

Effective May 4, 2020, we have resumed Installation of New Security Systems and Upgrades to meet our clients' needs and security requirements.

As the situation with the COVID-19 pandemic evolves, we are continuing to take measures to protect both you, our valued customers and our employees when delivering our New Security System Installations and Service.

Based on current information from Public Health Authorities, we have instituting the following safety measures:

- **Site assessment for all Service Calls and New Installations, where our field technicians are required to enter occupied residences and businesses. Technicians are outfitted with PPE and will apply, as required, to perform duties in a safe manner.**
- **In keeping with social distancing we are requesting limited visits to our office.** Please phone (204.654.9982) or email (info@oakleyalarms.ca) for bill payment options, account updates and general inquiries.
- **Promoting use of videoconferencing and other technologies to reduce social interaction.**
- **Continued social distancing practices in all dealings with our valued clients and fellow employees.**

We have stepped up workplace sanitizing procedures for all staff members, including encouraging frequent hand washing, outfitting all service vehicles and office areas with hand sanitizer and PPE for safe delivery of our New Installations and Service Calls.

This is an evolving situation and we expect these measures are likely to change, therefore we will be monitoring advice from Public Health Agencies on what additional measures may be required for the safe delivery of our Security System Installations and Services.

There will be No change in our UL Listed Monitoring Facility or the Monitoring Services you have come to rely on.

Our office will remain staffed during regular business hours for telephone inquiries, support and assistance, if required.

Stay healthy and safe!

Sincerely,

"No one should have to go through the heartache, upset and expense of a break-in"



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President | Oakley Alarms Ltd.

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